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The following reports are Information Items for the Regeneration and Environment Scrutiny Committee.

- 1. Revenue Budget 2017/2018 Environment Directorate.
- 2. Revenue Grants 2017/2018.
- 3. Town Centre Improvement Group 2016.



REGENERATION AND ENVIRONMENT SCRUTINY COMMITTEE – FOR INFORMATION

SUBJECT: REVENUE BUDGET 2017/ 2018 ENVIRONMENT DIRECTORATE

REPORT BY: CORPORATE DIRECTOR - COMMUNITIES

1. PURPOSE OF REPORT

1.1 To provide information to Members on the revenue budget for 2017/2018 for the Environment Directorate, including Regeneration & Planning Division, Engineering Division, Public Protection Division and Community & Leisure Services Division.

2. SUMMARY

- 2.1 The report summarises the budget for the above services for the financial year 2017/2018.
- 2.2 It attaches, as appendices 1a to 1d, the summary budget for the services outlined in paragraph 1.1 above.

3. LINKS TO STRATEGY

- 3.1 The content of the report is in accordance with the budget strategy considered and approved by Council at its meeting of 22nd February 2017.
- 3.2 The budget figures outlined in this report assist in meeting the ambition of the Authority to build better communities by building better public services, building better lifestyles, building a vibrant economy and building Futures Changing Lives.
- 3.3 Budget management itself is in accordance with the corporate theme of Delivering the Strategies.
- 3.4 Effective financial planning and financial control contribute to the following Well-being Goals within the Well-being of Future Generations (Wales) Act 2015:-
 - A prosperous Wales
 - A resilient Wales
 - A healthier Wales
 - A more equal Wales
 - A Wales of cohesive communities
 - A Wales of vibrant culture and thriving Welsh Language
 - A globally responsible Wales

4. THE REPORT

4.1 **INTRODUCTION**

- 4.1.1 At the meeting of the Council on the 22nd February 2017, the budget for 2017/2018 was considered and approved. The report outlined the Welsh Government (WG) revenue support grant (RSG) settlement, the general economic climate, Authority wide inflationary and general cost pressures, identified corporate growth and growth to individual service Directorates and also the required need to apply budget savings in 2017/2018 as part of the 2017/2022 Medium Term Financial Plan (MTFP).
- 4.1.2 The budget strategy of the Environment Directorate includes a number of budgetary changes agreed by Council, which are summarised in the table below and incorporated in the budget pages attached in appendix 1a to 1d.
- 4.1.3 As outlined in table 1 below and in line with the MTFP, the Environment Directorate identified MTFP savings of £904k allocated across the four Service Divisions. These savings represented 1.8% of the 2016/2017 net controllable revenue budgets of Environment Services. The majority of the savings were considered to have NIL impact with a total value of £668k as shown in table 1 below. Some savings were considered to have some impact on users and/or the public and these are listed separately in table 1 below including savings originally approved in 2016/2017 where part of the saving was generated in 2017/2018, including Catering charging schools for sandwich placements and a reduction in breakfast clubs staff supervision hours. There was also a new saving for 2017/2018 in relation to the rationalisation of bowling green provision and handing over some operations to bowling clubs.
- 4.1.4 Additional budget of £1,353k has been allocated to the Directorate revenue budgets for inescapable cost pressures in relation to pay inflation (1.2%), non pay inflation (1.6%), living wage, primarily in relation to Catering services and Building Cleaning services, new apprenticeship levy and also holiday pay entitlement for staff receiving pay in addition to their basic salary. Table 1 also summarises the general budget adjustments for transfers in relation to service realignment, including budget of £146k transferred to Engineering for Home to School Transport in relation to the new Islwyn High School, budget transferred to Community & Leisure Services Division in relation to Community Centres of £377k and budget of £229k in relation to Community Regeneration Fund transferred to Regeneration & Planning. Also budget of £122k transferred from Service Divisions to Corporate Property after the redesignation of Tiryberth depot as a corporate building.

Overall, the Environment Directorate net controllable budget for 2017/2018 has increased by £964k compared to 2016/2017.

Table 1	ENGINEERING	REGENERATION	COMMUNITY	PUBLIC	DIRECTOR
		& PLANNING	& LEISURE	PROTECTION	
	£000	£000	£000	£000	£000
Estimate 2016/2017	19,618	3,857	18,136	7,143	162
Pay Inflation & Non Pay Inflation	311	130	369	134	1
Living Wage	0	1	78	40	0
Apprenticeship Levy	24	23	75	32	1
Holiday Pay	30	7	49	48	
MTFP Budget Savings Bowling Green rationalisation Charging for sandwich places			(113)	(73)	
Breakfast Clubs reduced staff hrs NIL impact service Savings	(153)	(274)	(196)	(50) (45)	
Other Budget Transfers: Home to school Transport	146		377		
Community Centres Tiryberth Depot Centralised Community Regeneration Fund	(3)	0 229	(107)	(12)	
Food Hygiene Rating Scheme Other Transfers	11	45	(178)	3	
Budget Increase (Reduction)	366	161	354	81	2
Estimate	19,984	4,018	18,490	7,224	164
2017/2018	,				

4.2 **ENGINEERING SERVICES**

- 4.2.1 Engineering Service Division estimates for 2017/2018 include additional budget of £365k for inescapable cost pressures and also £146k transferred to Engineering for Home to School Transport in relation to the new Islwyn High School. As noted in table 1 paragraph 4.1.3 above, the estimate also includes budget reductions for service related MTFP savings of £153k.
- 4.2.2 The Engineering budget includes £8million to fund highway network maintenance, street lighting, winter maintenance and canal maintenance.
- 4.2.3 The Engineering Division estimates for 2017/2018 also include budgets in relation to home to school transport (£6,595k) and social services transport (£1,436k) which represent 40% of the overall Engineering budget. Any year end budget over or under spends in relation to these specific services will be identified separately and transferred back to Education Directorate and Social Services Directorate.

4.3 **REGENERATION AND PLANNING**

- 4.3.1 The Division has received additional budget of £161k for inescapable cost pressures and £229k in relation to Community Regeneration Fund transferred to Regeneration & Planning.
- 4.3.2 The estimate for 2017/2018 includes budget reductions for service related MTFP savings of £274k, which is a range of nil impact savings in relation to staff vacant posts (£173k) and reductions in some service operational budgets (£101k).
- 4.3.3 The planning application fee income budget for 2017/2018 is £564k and the building control fee income budget is £295k. It should be noted that the amount income generated from planning applications and building control fees is susceptible to changes in the general economic climate and the building industry in particular and actual income generated will be monitored closely against the budget targets set.
- 4.3.4 Communities First delivery grant funding of £2.7million is included in the budget for 2017/2018 but the Welsh Government have announced that the programme will be phased out by March 2018 and replaced by a more focused programme of delivery the level of funding from 2018/2019 onwards is still to be determined.

4.4 COMMUNITY & LEISURE SERVICES

- 4.4.1 The Division has received additional budget of £571k for inescapable cost pressures and £377k budget transferred to the Division in relation to Community Centres.
- 4.4.2 The estimate for 2017/2018 includes budget reductions for service related MTFP savings of £309k including £113k from the rationalisation of bowling green provision and handing over some operations to bowling clubs and £196k of nil impact savings relating to staff vacant posts.
- 4.4.3 Environment and Sustainable Development Grant (ESD) allocation from WG in relation to waste management recycling initiatives has been reduced by £100k to £3,034k million. This grant has been reducing steadily over recent years, reducing by £746k since 2010/2011. There are significant ongoing budget pressures in relation to waste collection and recycling services which are subject to review via the Council's business improvement programme. There is £800k of additional funding held corporately, only available in 2017/2018 to support ongoing budget pressures in relation to dry recycling services, but there will be a need to consider options for producing a balanced budget in future years.

4.5 **PUBLIC PROTECTION**

- 4.5.1 The Division has received additional budget of £254k for inescapable cost pressures including funding of £40k to Catering in relation to living wage.
- 4.5.2 The estimate for 2017/2018 includes budget reductions for service related MTFP savings of £168k, including further savings in relation to Catering charging schools for sandwich placements (£73k) and a reduction in breakfast clubs staff supervision hours (£50k), both of these savings initiatives were introduced in 2016/2017, the 2017/2018 saving being the second element of the saving, which was originally applied from the start of the September 2016 school term. There has also been £45k of nil impact savings in relation to Catering Service operational costs.
- 4.5.3 The Licensing fee income budget has been set at £320k and this will be monitored closely as the Deregulation Act 2015 now allows for some licences such as Hackney Carriage and Private Hire Drivers and Private Hire Operators Licences to be renewed every 3 and 5yrs respectively instead of annually and 2 yearly as in previous years. The Registration services fees & charges budget has been set at £226k. Income generation in these services can be subject to variation and any potential shortfall will be monitored closely.

4.5.4 At present, financial information in relation to the Public Protection Division continues to be reported to Regeneration & Environment Scrutiny Committee as part of the Environment Directorate. Financial information in relation to the Public Protection Division will for 2017/2018 also be reported to the Health Social Care & Wellbeing Scrutiny Committee, in line with realignment of senior officer reporting arrangements.

5. WELL-BEING OF FUTURE GENERATIONS

5.1 Effective financial management is a key element in ensuring that the Well-being Goals within the Well-Being and Future Generations (Wales) Act 2015 are met.

6. EQUALITIES IMPLICATIONS

There are no potential equalities implications of this report and its recommendations on groups or individuals who fall under the categories identified in Section 6 of the Council's Strategic Equality Plan. There is no requirement for an Equalities Impact Assessment Questionnaire to be completed for this report.

7. FINANCIAL IMPLICATIONS

7.1 This report deals with the financial issues.

8. PERSONNEL IMPLICATIONS

8.1 Included in the Service Division budget savings summarised in the report are savings in relation to staff restructures and vacancy management, these will be managed in accordance with HR policies.

9. CONSULTATIONS

9.1 There are no consultation responses, which have not been included in this report.

10. RECOMMENDATIONS

10.1 Members are requested to note the contents of this report and the detailed budget pages that follow.

11. REASONS FOR THE RECOMMENDATIONS

11.1 To enable the achievement of the Service Divisions' objectives for 2017/2018.

12 STATUTORY POWER

12.1 Local Government Acts 1998 and 2003.

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Consultees

Councillor D.T Davies Chair Regeneration & Environment Scrutiny Committee

Councillor C Forehead Vice Chair Regeneration & Environment Scrutiny Committee

Christina Harrhy Corporate Director, Communities Dave Street Corporate Director, Social Services

Terry Shaw, Head of Engineering Services

Mark S Williams Head of Community & Leisure Services

Robert Hartshorn, Head of Public Protection Steve Harris, Interim Head of Corporate Finance

Marcus Lloyd, WHQS and Infrastructure Strategy Manager

Tim Stephens, Interim Chief Planning Officer Dave Whetter, Interim Head of Regeneration Cheryl Jeremic, Acting Group Accountant

Rose Shears, Finance Officer

Jane Southcombe, Education Financial Services Manager

Dave Roberts, Group Accountant

Paul Adams, Senior Assistant Accountant

Mike Jones, Interim Financial Services Manager Social Services

Background Papers:

Divisional budget papers 2017/2018

Appendices:

Appendix 1A Budget Monitoring Report – Regeneration and Planning

Appendix 1B Engineering Services

Appendix 1C Budget Monitoring Report – Public Protection

Appendix 1D Budget Monitoring Report – Community and Leisure Services

Links to other Documents:

Minutes Council Meeting 22/2/2017: Budget Proposals 2017/18 and Medium-Term Financial

Strategy 2017/2022

Agenda Item No. 4

Appendix 1A

<u> </u>		1	Downson	Appendix 1A
DIRECTORATE OF THE ENVIRONMENT	Page No	Estimate 2016/2017	Revised Estimate 2016/2017	Estimate 2017/18
REGENERATION & PLANNING				
REGENERATION				
l Senior Management Support		74,644	74,644	132,544
Business Support -				
Business Support & Funding		830,244	650,402	•
Commercial Properties		(1,023,524)	(1,023,524)	(1,063,988)
		(193,280)	(373,122)	(440,344)
Business Urban Renewal		270,111	403,593	310,177
Destination & Events				
Management, Marketing & Events		120,215	407,324	390,921
Tourism Venues		952,424	952,424	960,773
Blackwood Miners Institute		302,768	302,768	313,415
Arts Development		147,431	147,431	149,752
		1,522,838	1,809,947	1,814,861
Community Regeneration		210,596	210,596	214,889
Communities First				
Expenditure		2,902,453	3,644,012	2,772,917
Grant Funding		(2,902,453)	(3,644,012)	
		0	0	0
		1,884,909	2,125,658	2,032,127
PLANNING				
Countryside and Landscape		1,134,430		
Strategic Planning		402,726	402,726	· · · · · · · · · · · · · · · · · · ·
Development		346,516	346,516	
Building Control		(39,805)	(39,805)	` '
Land Charges		(13,700)	(13,700)	` '
Corporate and Democratic Core		141,706	141,706	142,356
		1,971,873	1,971,873	1,986,395
TOTAL NET BUDGET		3,856,782	4,097,531	4,018,522
CENTRAL SUPPORT SERVICE APPORTIONMENTS		1,014,922	1,014,922	1,031,161
CORPORATE BUILDINGS APPORTIONMENTS		134,956	130,317	
		5,006,660	5,242,770	

Appendix 1B

ENVIRONMENT DIRECTORATE	Page No	Estimate 2016/17	Revised Estimate 2016/17	Budget 2017/18
ENGINEERING SERVICES DIVISION				
HIGHWAY OPERATIONS		9,681,534	9,681,534	9,768,672
ENGINEERING PROJECTS GROUP		(108,732)	(108,732)	(107,486)
TRANSPORTATION ENGINEERING		675,508	675,508	627,941
PASSENGER TRANSPORT		1,687,821	1,684,821	1,720,933
HOME TO SCHOOL TRANSPORT		6,347,419	6,400,597	6,594,788
SOCIAL SERVICES TRANSPORT		1,409,273	1,409,273	1,435,771
NETWORK CONTRACTING SERVICES		(174,544)	(174,544)	(154,305)
ENGINEERING - GENERAL		99,708	99,708	97,777
TOTAL NET EXPENDITURE		19,617,987	19,668,165	19,984,091
CENTRAL SUPPORT SERVICE APPORTIONMENT		512,783	512,783	520,988
CORPORATE BUILDING APPORTIONMENT		186,973	,	290,460
NET EXPENDITURE : ENGINEERING SERVICES		20,317,743		20,795,539

Appendix 1C

DIRECTORATE OF THE ENVIRONMENT	Page No	Estimate 2016/2017	Revised Estimate 2016/2017	Estimate 2017/2018
PUBLIC PROTECTION DIVISION				
TRADING STANDARDS		791,705	791,705	813,354
LICENSING		34,729	34,729	41,554
REGISTRARS		72,809	72,809	71,057
ссти		467,643	460,323	465,694
COMMUNITY WARDENS		349,314	344,163	357,683
COMMUNITY SAFETY		18,304	18,304	0
CORPORATE AND DEMOCRATIC COSTS (CDC)		35,806	35,806	62,182
HEALTH DIVISIONAL BUDGET		253,423	253,423	252,174
ENFORCEMENT		630,218	630,218	631,251
POLLUTION		388,778	388,778	421,221
FOOD TEAM		566,494	566,494	565,730
EMERGENCY PLANNING		95,025	95,025	97,454
CATERING		3,438,458	3,438,458	3,444,337
TOTAL NET EXPENDITURE		7,142,706	7,130,235	7,223,691
CENTRAL SUPPORT SERVICE APPORTIONMENTS CORPORATE BUILDINGS APPORTIONMENTS		914,586 157,851	914,586 162,650	
		8,215,143		8,315,826

Appendix 1D

			Revised	Appendix 1D
DIRECTORATE OF THE ENVIRONMENT	Page	Estimate	Estimate	Estimate
	No	2016/2017	2016/2017	2017/2018
COMMUNITY & LEISURE SERVICES				
WASTE MANAGEMENT				
Residual Waste		2,417,728	2,417,728	2,318,325
Organics recycling		1,516,001	1,516,001	1,186,173
Civic Amenity Sites		2,522,903	2,522,903	2,787,576
Waste Transfer Station		137,602	137,602	127,872
Dry Recycling		2,109,873	2,909,873	2,544,615
RCCO		580,000	580,000	391,000
Bulky Waste		134,626	134,626	136,559
Commercial Waste		(537,827)	(537,827)	(551,439)
Other Waste		68,567	68,567	69,663
Trehir		121,800	121,800	123,749
Sustainable Waste Management Grant		(3,134,136)	(3,134,136)	(3,034,136)
HQ Staff		1,386,328	1,328,473	1,362,230
CLEANSING				
Public Conveniences		91,944	91,944	91,280
Street Cleansing		4,349,596	4,349,596	4,379,929
RCCO		75,000	75,000	4,579,929
Reco		73,000	75,000	
GROUND MAINTENANCE AND PARKS				
Cemeteries		(118,132)	(118,132)	(94,162)
Allotments		37,856	37,856	38,462
Parks and Playing Fields		1,532,410	1,532,410	1,719,070
Playgrounds		274,027	274,027	278,478
Outdoor facilities		291,198	291,198	286,018
Housing Ground Maintenance		239,277	239,277	0
Community Assets Funding		58,000	58,000	58,000
HQ Staffing		956,369	956,369	966,881
LEISURE SERVICES				
Leisure Centres		2,429,389	2,429,389	2,488,810
Sports & Health Development		54,059	54,059	19,123
Outdoor Education		153,070	153,070	157,997
Community Centres		0	0	386,602
Community Condition			_	
		17,747,528	18,489,673	18,238,675
Puilding Cleaning		477,620	474 624	40E 02E
Building Cleaning		*	471,634	495,925
Vehicle Maintenance & Fleet Management		(89,177)	(132,150)	(244,964)
Total net expenditure Community & Leisure Services		18,135,971	18,829,157	18,489,636
CENTRAL SUPPORT SERVICE APPORTIONMENTS		1,068,370	1,068,370	1,266,145
CORPORATE BUILDINGS APPORTIONMENTS		2,762	131,234	266,469
		19,207,103	20,028,761	20,022,250



REGENERATION AND ENVIRONMENT SCRUTINY COMMITTEE – FOR INFORMATION

SUBJECT: REVENUE GRANTS 2017/2018

REPORT BY: CORPORATE DIRECTOR - COMMUNITIES

1. PURPOSE OF REPORT

1.1 To provide information to Members relating to revenue grants for 2017/18 for Environment Directorate service areas.

2. SUMMARY

- 2.1 The report provides details of the 2017/18 revenue grant funding for Environment Directorate. The report excludes grant funded schemes were CCBC merely acts as banker for Partnership schemes. During the financial year further grants are often made available subject to new funding being identified and successful outcomes to bids.
- 2.2 The report is provided to ensure that Members are aware of grants and their intended purpose. Further details of individual grants can be made available to Members if requested.

3. LINKS TO STRATEGY

3.1 The Council has a number of corporate strategies and this report deals with the use of resources in the achievement of those strategies.

4. THE REPORT

- 4.1 The attached Appendix provides summary details of revenue grants currently available to the Directorate in 2017-18. It includes a list of the grants, the grant funding bodies, the value of the grant, a brief description of the purpose of the funding, together with details of the responsible officer. As highlighted in the appendix, there is a diverse range of grants available to the Authority.
- 4.2 Grants will have an agreed set of terms and conditions, covering the type of initiatives and expenditure that will be funded, the methods for submitting grant claims and documentary evidence required in support of the claims. The grant funding body will request information to satisfy itself that the grant monies have been spent in accordance with its terms and conditions. Expenditure in respect of grants is usually subject to an external audit.
- 4.3 External audit would assess expenditure against the terms and conditions of the grant and this assessment would normally comprise a random sample of spend, followed by an in-depth scrutiny of the sampled items. This could involve ensuring proper procurement processes have been adhered to, and/or assets purchased have been located, along with the confirmation that spend complies with the conditions of the grant. The External Auditors

produce a report annually summarising any issues that have come to light during their audit of the Authority's grants.

5. WELL-BEING OF FUTURE GENERATIONS

5.1 Effective financial management including the effective utilisation of external grant funding is a key element in ensuring that the Well-being Goals within the Well-Being and Future Generations (Wales) Act 2015 are met.

6. EQUALITIES IMPLICATIONS

6.1 There are no equalities issues.

7. FINANCIAL IMPLICATIONS

- 7.1 Grant funding for service initiatives and schemes can change from year to year and uncertainty of funding needs to be considered and managed, including implications for future service provision, employment implications and alternative funding streams.
- 7.2 Expenditure must comply with the grant terms and conditions, and/or bids. Failure to comply may result in a qualification of the grant by the External Auditors, which could result in the clawback of the grant funding.

8. PERSONNEL IMPLICATIONS

8.1 Grant funded services provide employment opportunities within the Authority and loss of or reduced grant provision can sometimes impact on employment.

9. CONSULTATIONS

9.1 There are no consultation responses, which have not been included in this report.

10. RECOMMENDATIONS

10.1 Members are requested to note the contents of the report.

11. REASONS FOR THE RECOMMENDATIONS

11.1 To inform Members of the 2017/2018 revenue grant funding position for Environment Directorate services.

12. STATUTORY POWER

12.1 Local Government Act 1972 and 2003 and the Council's Financial Regulations.

Author: Mike Eedy – Finance Manager

Consultees:

Councillor D.T Davies Chair Regeneration & Environment Scrutiny Committee

Councillor C Forehead Vice Chair Regeneration & Environment Scrutiny Committee Christina Harrhy Corporate Director, Communities

Dave Street Corporate Director, Social Services

Terry Shaw, Head of Engineering Services

Mark S Williams Head of Community & Leisure Services Robert Hartshorn, Head of Public Protection

Steve Harris, Interim Head of Corporate Finance

Marcus Lloyd, WHQS and Infrastructure Strategy Manager

Tim Stephens, Interim Chief Planning Officer Dave Whetter, Interim Head of Regeneration

Mike Jones, Interim Financial Services Manager, Social Services

Cheryl Jeremic, Acting Group Accountant

Rose Shears, Finance Officer

Jane Southcombe, Financial Services Manager

Dave Roberts, Group Accountant

Paul Adams, Senior Assistant Accountant

Background Papers:

Grant Allocation Reports 2017/18

Appendices:

Appendix 1 Schedule of Environment Directorate Grants 2017-18

Appendix 1 - Schedule of Environment Directorate Revenue Grant Funding for 2017-18

Grant	Funding Body	Grant Funding 2017/2018	Grant Funding 2016/2017	Matched Funding	Division	Lead Officer	Purpose of Grant	Subject to Audit
Rights of Way Improvement Grant (ROWIP)	National Resources Wales (NRW)	£31,000	£37,480	No	Planning - Countryside	Countryside Manager	To fund implementation of Rights of Way Improvement Plan (ROWIP)	Yes
Rural Development Plan (RDP) 2014-2020	EU funding via Welsh Government (WG)	£371,865	£366,237	No	Planning - Countryside	RDP Delivery Manager	Regeneration Initiatives in rural areas through community engagement and development.	Yes
Aberbargoed Grasslands SSSI	National Resources Wales (NRW)	£20,000	£20,000	No	Planning - Countryside	Countryside Manager	To part fund the Aberbargoed Grasslands SSSI	No
Agriculture & Farming - Ynys Hywel Farm	Welsh Government (WG)	£8,000	£8,000	No	Planning - Countryside	Countryside Manager	To part fund / subsidise farming activities at Ynys Hywel Farm	No
Environment and Sustainable Development (ESD)	Welsh Government (WG)	£42,900	£51,436	No	Planning - Countryside	Countryside Manager	Natural Resource Management including Biodiversity and Landscape	Yes
Local Sport Plan	Sports Council for Wales (SCW)	£662,700	£672,097	No	Community & Leisure - Sports Development	Sports & Leisure Development Manager	Support the development of physical activities in CCBC	No
National Exercise Referral Scheme	Public Health Wales	£138,600	£138,600	No	Community & Leisure - Sports Development	Sports & Leisure Development Manager	Provide exercise schemes to support over 16's at risk of chronic disease	No
Disability Sports grant	Federation of Disability Sports Wales (FDSW)	£21,708	£21,708	No	Community & Leisure - Sports Development	Sports & Leisure Development Manager	Provision of sport activities for people with disabilities	No
Environment and Sustainable Development (ESD)	Welsh Government (WG)	£3,034,136	£3,134,136	No	Community & Leisure - Waste Management & Cleaning	Waste Strategy & Operations Manager	Waste Resource Management including resource efficiency through waste prevention, recycling and landfill diversion	Yes
Environment and Sustainable Development (ESD)	Welsh Government (WG)	£27,252	£32,852	No	Community & Leisure - Waste Management & Cleaning	Special Projects Officer	Local Environment Quality - tackle environment quality issues	Yes
Environment and Sustainable Development (ESD)	Welsh Government (WG)	£83,529	£100,000	No	Engineering & Transportation	Senior Engineer Corporate Land Drainage	Local Flood alleviation management	Yes
Road Safety Revenue Grant	Welsh Government (WG)	£95,000	£90,600	No	Engineering & Transportation	Transport Engineering Manager	Provision of 5 Road Safety activities comprising of Kerb craft, Older Drivers, National Standards Cycle Training, Pass Plus Cymru & Megadrive	No
Bus Services Support Grant	Welsh Government (WG)	£407,902	£407,713	No	Engineering & Transportation	Principal Passenger Transport Officer	To support Local and Rural Bus Services with a minimum requirement for Community Transport. This is a WG funded grant but is claimed via Monmouthshire CC the lead Authority	Yes
Concessionary Fares Grant	Welsh Government (WG)	£3,175,110	£3,127,110	No	Engineering & Transportation	Principal Passenger Transport Officer	To pay towards the Concessionary Fares Scheme operated by WG via each Local Authority and its Bus Service Contracts. Figure is indicative only and paid on actual basis plus administration. Also this mechanism may be changing in 2017/18 on how grant is administered, claimed & paid	Yes
Bus Service Operators Grant (Connect 2)	Welsh Government (WG)	£8,600	£7,000	No	Engineering & Transportation	Principal Passenger Transport Officer	To pay towards Bus Service Operators Costs and based on kilometre's travelled. This is a WG funded grant but is claimed via Monmouthshire CC the lead Authority. Figure is indicative only and paid on actual mileage travelled	No
Bus Service Operators Grant (Social Services Transport)	Welsh Government (WG)	£40,000	£14,210	No	Engineering & Transportation	Principal Passenger Transport Officer	To pay towards Bus Service Operators Costs and based on kilometre's travelled. This is a WG funded grant but is claimed via Monmouthshire CC the lead Authority. Figure is indicative only and paid on actual mileage travelled	No
Arts Council for Wales (ACW) Revenue Grant	Arts Council for Wales (ACW)	£129,375	£125,000	No	Regeneration & Planning	Destination & Events Manager	Development of arts provision in CCBC	Yes
SE Wales Arts & Education Regional Network	Arts Council for Wales (ACW)	£213,550	£213,381	No	Regeneration & Planning	Destination & Events Manager	Bankers for grant to be spent over whole region, employer of 2 PT staff to deliver	Yes
Communities First	Welsh Government (WG)	£2,031,411	£2,902,016	No	Regeneration & Planning - Community Regeneration	Community Regeneration Manager	To enable and support the delivery of the Communities First programme in 2017 /18 as set out in the application	Yes
UFT	Welsh Government (WG)	£150,349	£146,137	No	Regeneration & Planning - Community Regeneration	Community Regeneration Manager	To enable and support the delivery of the LIFT Programme in 2017 /18 as set out in the application	Yes
C4W (Communities For Work)	EU funding via Welsh Government (WG)	£591,159	£595,859	No	Regeneration & Planning - Community Regeneration	Community Regeneration Manager	As compensation for services in relation to the C4W programme in each Cluster	Yes
SCHOOL MILK	EU funding & Welsh Government (WG) & Health	£320,963	£320,963	NO	Public Protection	Catering Manager	Grant value approximate as based on milk uptake, also varies according to exchange rate	No
Total: -		£11,605,109	£12,532,535					



REGENERATION AND ENVIRONMENT SCRUTINY COMMITTEE – FOR INFORMATION

SUBJECT: TOWN CENTRE IMPROVEMENT GROUP 2016

REPORT BY: CORPORATE DIRECTOR - COMMUNITIES

1. PURPOSE OF REPORT

1.1 To inform Scrutiny Committee on the progress made by the Town Centre Improvement Group during 2016 against the Council's objectives.

2. SUMMARY

2.1 This report provides a summary of work undertaken by the Town Centre Improvement Group during 2016. The report highlights how the Group works alongside the Council's five Town Centre Management Groups and outlines some of the issues that have been resolved in each of the five principal towns. An appendix to the report list all of the issues resolved in 2016 by the Town Centre Improvement Group using an Environmental Audit process.

3. LINKS TO STRATEGY

- 3.1 "People, Businesses and Places". The proposals within the strategy are based on a number of regeneration principles, one of which is "Strengthening Town Centres".
- 3.2 "Prosperous Caerphilly" is identified as one of the key outcomes in the Council's "Single Integrated Plan". The Implementation of the *Unique Places* model of Town Centre Management in the County Borough's principal town centres is one of the actions identified to achieve this outcome.
- 3.3 The Well-being of Future Generations (Wales) Act 2015 sets out seven Well-being Goals which aim to make a positive impact upon the social, economic, environmental or cultural well being of the area or community concerned. This report aligns with the following Well-being Goals:
 - A prosperous Wales
 - A resilient Wales
 - A healthier Wales
 - A more equal Wales
 - A Wales of cohesive communities
 - A Wales of vibrant culture and thriving Welsh language
 - A globally responsible Wales.

4. THE REPORT

- 4.1 The Town Centre Improvement Group (TCIG) was established in 2005 with appropriate representation from all relevant service areas.
- 4.2 The remit of the group is to:
 - Improve the environment within the County Borough's five principal town centres at Caerphilly, Blackwood, Bargoed, Risca and Ystrad Mynach;
 - Benchmark the performance of Council services in the five town centres;
 - Demonstrate the commitment of the Council as an authority to the environmental improvement of the five town centres;
 - Provide an internal forum for the Council to address issues that blight town centres.
- 4.3 The TCIG includes representation from all the relevant Council service departments and from the Police Inspectors whose respective responsibilities include Caerphilly, Blackwood, Bargoed, Risca and Ystrad Mynach town centres.
- 4.4 The purpose of the TCIG is to ensure that there is a responsive and co-ordinated approach to the maintenance of the town centres through the process of an Environmental Audit. In addition, the TCIG addresses operational issues brought forward from the Town Centre Management Groups for Caerphilly, Blackwood, Bargoed, Risca and Ystrad Mynach.
- 4.5 The work of the TCIG should be seen as complementary to the five Town Centre Management Groups, ensuring that environmental and maintenance matters, which are the responsibility of the Authority, are addressed in an effective manner.
- 4.6 During 2016, across the five town centres a total of 119 issues were actioned through the TCIG. The Group's strength continues to be built on providing a forum for collaborative working and exchange of information across Council departments. The report provides an overview of the variety of the issues examined in the audit process and highlights the TCIG's role in resolving them. Examples of the issues resolved by the Group during 2016 are outlined in the report.

Common Town Centre Issues

4.7 There are a number of issues common issues within our town centres, these include:

Increase in Illegal Parking

Since Gwent Police changed their method of enforcing parking restrictions, all five of the principal town centres have experienced persistent and increased problems with illegal parking.

Enforcement of Parking Restrictions

The TCIG has enabled officers to engage directly with the local Police Inspector to discuss how to prioritise the limited Police resources to enforce parking restrictions.

Event Programme

A varied events program takes place throughout the year within the principal town centres. The TCIG meetings provide an opportunity during the event planning and preparation to consult across service areas on the impact of the events and any associated road closures.

4.8 **Caerphilly**

Accumulation of Rubbish - Cleansing

Complaints were received from the Town Council in relation to refuse and similar items being left in black bags on lanes adjacent to the town centre that had been opened by animals and strewn throughout the town. The matter was investigated and local businesses were advised on the need to make appropriate waste storage and collection arrangements.

Refurbishment of the Cenotaph / New Plaque – Parks / Town Centre Management
Following requests by local Members to add additional names to the cenotaph, officers
worked across service areas to coordinate a program of works. The monument was
refurbished for Armed Forces Day and a new memorial plaque listing the additional names
installed for Armistice Day. The TCIG provided a forum to make other service areas aware of
this sensitive community issue.

Programme of Painting Works - Highways

During the summer months a programme of works was undertaken throughout the town centre by the Council's "Community Response Team". This involved repainting railings, litter bins and benches. The work plays an essential part in maintaining the general appearance of the five town centres as the shop windows of the County Borough.

4.9 Blackwood

<u>Installation of Event Site Demarcation Studs – Highways</u>

In response to an increased demand for promotional space in town centres, designated spaces have been created for use by charities, Council service providers and private companies. The sites, which are managed by Town Centre Management, are marked with steel studs on the footway. The TCIG provided a platform for officers to share information relating to the site's location and the terms and conditions in place to regulate use of the sites.

Cleaning of Interchange Bus Station – Community Safety / Police / Town Centre Management The Bus Station has experienced a number of anti-social behaviour problems since it opened. To address the problem a multi-agency group was established a number of years ago and is built on existing relationships forged in the TCIG meetings. The multi agency group meets regularly to discuss the problems, exchange information and explore solutions.

Former Guide Hall - Environmental Health / Regulatory Planning / Community Safety /Police Following complaints by residents it was determined that people were gaining unlawful access to the derelict former Guide Hall. A site inspection found evidence of drinking and drug use. The issue was resolved through the cooperation by officers who attend the TCIG and the consideration of relevant legislation.

4.10 Bargoed

Damage Daffodil Artwork - Police / Community Safety / Cleansing

Following the completion of the 'Pocket Park' scheme, a number of instances of graffiti were reported and a large amount of litter was left in the area. The Council worked with the Police to tackle these issues to ensure that the investment in town's public realm was protected and maintained.

Unlicensed Taxis – Police / Licensing

There were reports that social media was being used to offer prearranged 'lifts' to people using the town centre at night. Vehicles used in this way are effectively unlicensed taxis and place passengers at risk. A joint operation was staged by the Council's Licensing section and Gwent Police and the TCIG meetings provided a forum to collate and exchange information.

'Stella' Filming – Town Centre Management / Highways / Police

In recent years the town centre has increasingly been used as a location for film and television productions. The logistical challenge of filming in a busy town centre is considerable. Town Centre Management officers liaise with Location Managers to determine the production needs and use the TCIG group to service any requests the Council can assist with.

4.11 **Risca**

Condition of Land Around Cuckoo Artwork - Urban Renewal / Cleansing

Local Members concerns were expressed at the Risca Town Centre Management Group about the unkempt condition of the land surrounding the cuckoo artwork. It was agreed for officers to work with Keep Wales Tidy to formulate a management plan for the site and for the Environmental Audit process was used to monitor progress of the work.

<u>Damage to Wall Bethany Baptist Chapel, Tredegar Street – Highways / Police / Urban</u> Renewal

The minster of Bethany Baptist Chapel expressed concern that the church's boundary wall, a listed structure, was repeatedly damaged by HGV vehicles whilst they reversed. In an attempt to prevent further damage meetings took place between Council officers and the Police, resulting in new bollards being installed.

Power Washing of Event Space Tredegar Grounds - Parks

The paviours on the event space at the entrance to Tredegar Grounds Park had become dirty and power washing was required to restore them to their original appearance. The works were undertaken following discussion at the TCIG meeting to confirm the cleaning action would not damage the mortar joints.

4.12 Ystrad Mynach

Repainting of Roundabout Markings - Highways

Following local reports of some "near misses" on the mini-roundabouts in the town centre, an assessment was undertaken and the roundabout markings were repainted.

Repair of Steps - Transportation

The steps leading from Pengam Road to Oakfield Street car park were identified as being in need of remedial works. Within the work program a number of loose paving slabs were reset and other areas were repointed.

Cigarette Ends / Litter - Cleansing

Complaints were received from Gelligaer Community Council in relation to the collection of cigarette ends and litter under the benches on Siloh Square. One of the audit functions is to identify how issues, which are the Council's responsibility, are expedited both effectively and quickly.

4.13 Town Centre Issues

The Appendix to this report summarises the 119 issues resolved within each of the town centres from January to December 2016. The information shows the diverse nature of problems addressed by the TCIG and the commitment from service areas to resolve those issues.

The objective for 2017 is to continue to provide a high level of service in the five principal town centres whilst accepting that budget savings under the Council's Medium Term Financial Plan (MTFP) will continue to be required. As the TCIG has no specific budget allocation, reductions to maintenance budgets within all service areas will impact on the Council's ability to react to maintenance issues as they occur and are identified in our town centres. The challenging situation within the wider UK economy places a significant pressure on all retailers, particularly independents. The low levels of consumer spending mean that jobs within the retail sector remain at risk as national retailers rationalise their store portfolios. The aim for the TCIG and the process of Town Centre Management is to help promote sustainable long-term economic growth across the County Borough by delivering well-maintained and managed town centres which are focal points within the local community.

5. ADDITIONAL PROJECTS

5.1 Through the work of the TCIG a number of projects have been delivered which have added value to the street scene offered a visible improvement to the town centres. Many of these have tackled specific issues and sought to resolve long-term problems through collaborative working arrangements between officers and mutual support between organisations.

6. WELL-BEING OF FUTURE GENERATIONS

- 6.1 This report contributes to the Well-being Goals as set out in Links to Strategy above in the following ways:
 - A prosperous Wales the retail sector is a significant employer within the County Borough and a substantial number of those retail businesses and jobs are located in the town centres.
 - A resilient Wales developing green space in town centres helps to create a more biodiverse natural environment.
 - A healthier Wales visiting a town centre promotes physical exercise and encourages social interaction.
 - A more equal Wales town centres should strive to celebrate diversity and promote equal opportunity for all people regardless of their background or circumstances.
 - A Wales of cohesive communities relevant, accessible and well managed town centres are vital to sustaining vibrant communities.
 - A Wales of vibrant culture and thriving Welsh language town centres contain significant elements of the nation's architectural and cultural heritage. They are also places where the Welsh language can be taught, used and promoted.
 - A globally responsible Wales providing communities with local shops and services potentially reduces the necessity and frequency of vehicle use and promotes public transportation links.

7. EQUALITIES IMPLICATIONS

7.1 This report is for information purposes, so the Council's Eqla process does not need to be applied.

8. FINANCIAL IMPLICATIONS

- 8.1 Individual departments have no specific TCIG budget allocation, although they do have budgets for routine works in town centres. In order to fund any "improvement" works which are often identified through the audit process, the Town Centre Management team relies heavily on a combined budget allocation of £39k. The Council's commitment to its MTFP means that the budget allocations continue to be reviewed on an annual basis.
- 8.2 It should be noted that the reduction in allocated budgets has limited the Council's ability to address requests for town centre maintenance works. Consequently, there has been a shift towards reactive maintenance rather than the planned enhancements which have been previously undertaken.

9. PERSONNEL IMPLICATIONS

9.1 The "Community Response Team" is established within and funded through the Engineering Services Division and is an important asset in maintaining and improving the appearance of the principal town centres. The Community Response Team's work includes preparing and painting street furniture such as railings, litter bins and benches along with sign cleaning and removal of foliage encroaching onto the footway.

10. CONSULTATIONS

10.1 There are no consultation responses that have not been reflected in this report.

11. RECOMMENDATIONS

11.1 To inform Members of the work of the Town Centre Improvement Group.

12. REASONS FOR THE RECOMMENDATIONS

12.1 For Members to note the progress made against corporate objectives.

13. STATUTORY POWER

13.1 Local Government Act 2000.

Author: Andrew Highway, Town Centre Development Manager

Consultees: Cllr D T Davies Chair Regeneration and Environment Scrutiny Committee

Cllr Mrs C Forehead Vice Chair Regeneration and Environment Scrutiny

Committee

Cllr. S. Morgan Cabinet Member for Economy, Infrastructure, Sustainability and

Wellbeing of Future Generations

Christina Harrhy Corporate Director Communities

Dave Whetter Interim Head of Regeneration & Planning

Allan Dallimore Team Leader – Urban Renewal Refuse & Cleansing Officer Special Projects Officer Senior Environment Officer

Paul Wallen Community Safety Warden Supervisor

Dean Smith Principal Engineer
Gavin Barry Assistant Engineer
Myra McSherry Licensing Manager
Mike Headington
Simon Beacham Area Parks Officer

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Steve Pugh Communications Manager
Paul Hudson Marketing and Events Manager

Anwen Rees Senior Policy Officer- Equalities & Welsh Language, Corporate

Services

Shaun Watkins HR Manager

Mike Eedy Finance Manager Corporate Services

Inspector G. Clifton (Caerphilly)

Inspector S. Drayton (Blackwood / Risca)

Inspector A. O'Keefe (Bargoed / Ystrad Mynach)

Appendices:

Appendix 1 Matrix of Issues Resolved Across the Five Town Centres

BARGOED

	AUDIT	ISSUE	LOCATION	DATE	DEPARTMENT
	FEBRUARY	N/A	N/A	08-Feb N/A	
	APRIL	Missing Kerb Stones Litter & Graffiti Banner Changeover Collapsed Circular Bench Cleansing of Service Yard Cleansing of Service Lane Clothing Litter Bargoed Spring Fair	Bus Station Link with High Stret Pocket Park, Hanbury Road Car Park Town Centre Lowry Plaza Rear of Unit Shops Rear of Hanbury Road Retail Plateau Bank Town Centre	11-Apr Urban Renewal/Highways 11-Apr Police/Community Safety/Cleansing 11-Apr Town Centre Management 11-Apr Urban Renewal 11-Apr Cleansing 11-Apr Cleansing 11-Apr Cleansing 11-Apr Events	
	JUNE	Rough Sleepter Damaged Height Restrictor Banner Changeover Power Washing	Rear of Power Station, Hanbury Road Gateway Car Park Town Centre Hanbury Square	14-Jun Police 14-Jun Urban Renewal 14-Jun Town Centre Management 14-Jun Cleansing	
Page 2	AUGUST	Weeding of Steps Repair of Steps Antisocial Behaviour	Hanbury Road Lowry Plaza Daffodils Artwork, Hanbury Road	16-Aug Parks 16-Aug Urban Renewal 16-Aug Police	
.3	OCTOBER	Banner Changeover Dumping of Rubbish	Town Centre Town Centre	18-Oct Town Centre Management 18-Oct Cleansing	
	DECEMBER	N/A	N/A	13-Dec N/A	

BLACKWOOD

AUDIT	ISSUE	LOCATION	DATE	DEPARTMENT
FEBRUARY	Holocaust Memorial Day Pop-Up Gallery	The Market Place	08-Feb Communications/Town Centre Management/Arts	s Development
APRIL	Antisocial Behaviour	The Market Place/Gravel Lane	11-Apr Police/Community Safety/Licensing	
	Licensing Issues	Vanilla Bar, High Street	11-Apr Licensing/Police	
	Removal of Litter	ASDA, Cliff Road	11-Apr Town Centre Management	
	Banner Changeover	Town Centre	11-Apr Town Centre Management	
	Cleansing of Alley	Next to Costa Coffee, High Street	11-Apr Cleansing	
	Litter & Leaf Removal	Bus Station	11-Apr Cleansing	
JUNE	Repainting of Double Yellow Lines	Bus Station Pay & Display Car Park	14-Jun Highways	
	Noise Complaints	Town Centre	14-Jun Licensing/Environmental Health	
	Installation of Event Site Demarcation Studs	O/S Boots, High Street	14-Jun Highways	
	Storage of Bin	Gravel Lane	14-Jun Cleansing	
	Banner Changeover	Town Centre	14-Jun Town Centre Management	
AUGUST	Vandalism	Bus Station	16-Aug Police/Transportation/Community Safety	
	Cleaning of Planted Area	Opposite Wetherspoons, High Street	16-Aug Cleansing	
	Cleansing of Signs	Town Centre	16-Aug Highways	
	Circus Plyposting	Town Centre	16-Aug Regulatory Planning	
	Antisocial Behaviour	Retail Park Steps, Cliff Road	16-Aug Police	
	Leaking Bins	Bus Station	16-Aug Cleansing/Transportation	
OCTOBER	Street Sign Resetting	Gordon Road	18-Oct Highways	
	Pavement Slabs Lifted	High Street/Woodbine Road	18-Oct Highways	
	Water Spilling Onto Footway	High Street	18-Oct Highways	
	Banner Changeover	Town Centre	18-Oct Town Centre Management	
	Rubbish	Gravel Lane	18-Oct Cleansing	
DECEMBER	Wheelchair Accessibility	Town Centre	13-Dec Urban Renewal/Transportation/Police	
	Anti-social Behaviour Issues	The Market Place Shopping Centre	13-Dec Police/Community Safety	

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TOWN CENTRE IMPROVEMENT GROUP 2016

CAERPHILLY

AUDIT	ISSUE	LOCATION	DATE	DEPARTMENT
FEBRUARY	30 minute parking bays	Cardiff Road	08-Feb Transportation	
	Homeless Person	O/S Sports Direct, Cardiff Road	08-Feb Police	
	Rat Problem	O/S Tourist Information Centre, The Twyn	08-Feb Environmental Health/Highwa	ys
APRIL	Trimming of Trees	The Twyn	11-Apr Parks	
	Removal of Weeds	Town Centre	11-Apr Parks	
	Refurbishment of Cenotaph	Town Centre	11-Apr Parks	
	Banner Changeover	Town Centre	11-Apr Town Centre Management	
	Raised Paving Slabs	Cardiff Road	11-Apr Highways	
	Graffiti Removal	Toilet Block, Cardiff Road	11-Apr Cleansing	
JUNE	Cleaning of Stone Pillars	The Twyn	14-Jun Highways	
	Cleaning of Coping Stones	Opposite Sports Direct, Cardiff Road	14-Jun Highways	
	Littering	Lower Twyn Square	14-Jun Cleansing/Environmental Hea	lth/Police
	Repainting of Railings	Alongside Visit Caerphilly Centre, The Twyn	14-Jun Highways	
	Cleaning of Steps	O/S Visit Caerphilly Centre, The Twyn	14-Jun Parks	
	Installation of Event Site Demarcation Studs	O/S Peter Alan, The Twyn	14-Jun Highways	
	Big Spring Clean Launch Event	Town Centre	14-Jun Cleansing	
	Accumulation of Rubbish	Town Centre	14-Jun Cleansing	
	Caerphilly Food Festival	Town Centre	14-Jun Events	
	Steps Stonework	Lower Twyn Square	14-Jun Highways/Urban Renewal	
	Parking Complaint	Clive Street	14-Jun Police	
	Banner Changeover	Town Centre	14-Jun Town Centre Management	
	Homesless Male	R/O Sports Direct, Cardiff Road	14-Jun Police	
	Aggressive Male	Sports Direct, Cardiff Road	14-Jun Police	
	Parking Enforcement	Pentrebane Street	14-Jun Police	
AUGUST	Community Notice Board	Town Centre	16-Aug Urban Renewal/Town Centre	Management/Police
	Major Traffic Disruption	Pwllypant Roundabout Works	16-Aug Transportation	
	Chewing Gum Accumulation	Cardiff Road	16-Aug Cleansing	
	HGV Obstruction	Bartlett Street	16-Aug Police	
	Caerphilly 10k Race	Town Centre	16-Aug Events	
	Faded One Way Sign	O/S Irish Thymes, Station Terrace	16-Aug Highways	
	EU Referendum Campaigning	Town Centre	16-Aug Police/Highways	
	Vandalism	Tourist Information Centre, The Twyn	16-Aug Police	
	Resetting of Bin	Moat Footpath, Castle Street	16-Aug Highways	
OCTOBER	Repainting of Benches	Opposite Sports Direct, Cardiff Road	18-Oct Highways	
	Repainting of Street Furniture	Town Centre	18-Oct Highways	
	Removal of Graffiti from Benches	Dafydd Williams Park	18-Oct Cleansing	
	Banner Chageover	Town Centre	18-Oct Town Centre Management	

DECEMBER Addition of New Name Plaque

Free Runners

Access to Vacant Property

Rubbish in Moat

Caerphilly Cenotaph Town Centre 73 Cardiff Road

Castle/Dafydd Williams Park

13-Dec Town Centre Management/Parks

13-Dec Police

13-Dec Police/Regulatory Planning/Environmental Health 13-Dec Town Centre Management

RISCA

	AUDIT	ISSUE	LOCATION	DATE	DEPARTMENT
	FEBRUARY	N/A	N/A	08-Feb N/A	
	APRIL	Banner Changeover	Town Centre	11-Apr Town Centre Management	
	JUNE	New Footbridge	R/O Lidl, Commercial Street	14-Jun Urban Renewal	
		Banner Changeover	Town Centre	14-Jun Town Centre Management	
	AUGUST	Power Washing of Event Space	Tredegar Grounds, Tredegar Street	16-Aug Parks	
		Replacing of Missing Bench Slats	Tredegar Grounds, Tredegar Street	16-Aug Parks	
	OCTOBER	Condition of Pavement	O/S Brooklands Centre, Commercial Street	18-Oct Highways	
_		Tidying of Former Gasworks Site	Commercial Street	18-Oct Cleansing	
Page		Banner Changeover	Town Centre	18-Oct Town Centre Management	
25	DECEMBER	Repainting of Benches	Outside Library, Tredegar Street	13-Dec Highways	
		Removal of Chewing Gum	Tredegar Street	13-Dec Cleansing	
		Repainting of Benches	Cenotaph Garden, Commercial Street	13-Dec Highways	
		Repainting of Railings	Cenotaph Garden, Commercial Street	13-Dec Highways	
		General Maintenance	Cenotaph Garden, Commercial Street	13-Dec Parks	
		Blocking of Parking Bay	O/S Library, Tredegar Street	13-Dec Police	

YSTRAD MYNACH

	AUDIT	ISSUE	LOCATION	DATE	DEPARTMENT
	FEBRUARY	Installation of ciagrette bin	Siloh Square	08-Feb Clea	ansing
		Illegal parking	Town Centre	08-Feb Poli	ce
	APRIL	Grubbing Out	Siloh Square	11-Apr Park	ks/Urban Renewal
		Baner Changeover	Town Centre	11-Apr Tow	n Centre Management
		Resetting of Bollard	O/S Natwest, Bedwlwyn Road	11-Apr High	nways
		Deep Clean	Siloh Square	11-Apr Clea	ansing
	JUNE	Repainting of Post Box	Pengam Road/Bedwlwyn Road	14-Jun Tow	n Centre Management
		Loose Paving Blocks	Siloh Square	14-Jun Urba	an Renewal
		Repainting of Street Furniture	Town Centre	14-Jun High	nwavs
		Resetting of Bin	Behind Bus Stop, Siloh Square	14-Jun High	•
		Banner Changeover	Town Centre		n Centre Management
		Removal of Materials	Siloh Square		an Renewal/Town Centre Management
	AUGUST	Tidying of Planters	Siloh Square	16-Aug Park	KS .
Ū		Resetting of Bin	Behind Bus Stop, Siloh Square	16-Aug High	
2		Deep Clean	Siloh Square	16-Aug Park	•
) ၁		Repointing of Paviours	Siloh Square	16-Aug Urba	
ກ	OCTOBER	Repainting of Roundabout Markings	Town Centre	18-Oct High	nways
		Repainting of Benches	Siloh Square	18-Oct High	•
		Raised/Sunken Paviours	Town Centre	18-Oct High	•
		Banner Changeover	Town Centre	•	n Centre Management
	DECEMBER	Condition of Steps	Pengam Road	13-Dec Trar	nsportation
		Litter Pick	Town Centre	13-Dec Clea	

TOWN	AUDIT MONTH NUMBER OF ISSUES RESO	LVED
Bargoed	February	0
	April	8
	June	4
	August	3
	October	2
	December TOTAL	<u> </u>
	TOTAL	17
Blackwood	February	1
	April	6
	June	5
	August	6
	October	5
	December TOTAL	6 5 6 5 2 25
Caerphilly	February	3
	April	6
	June	15
	August October	9
	December	4
	TOTAL	41
Risca	February	0
	April	1
	June	2 2
	August	2
	October	3 6
	December TOTAL	14
Ystrad Mynach	February	2
	April	4
	June	6
	August	4
	October December	4
	TOTAL	2 22
Summary	TOTAL	119